

SHOPYAMAHA ONLINE RETURNS FORM



Wanting to return your item?

We want to make sure that you're happy with your item(s), so we will gladly refund or exchange for your item(s) if there is an issue. In order for us to do so, please read the following conditions ('Return Conditions') and follow the outlined procedure below.

1. Complete this form, save and email directly to our team at: shop@yamaha-motor.co.nz
2. Once the team receive your form, it will be reviewed, and your form will be returned to you with a six digit "Approval Number".
3. Print the approved form, ensure your item/s are in their original packaging, and prepare the items for shipping.
4. Return the items back to Yamaha and include a copy of your completed ShopYamaha Online Returns Form (without the approved form we will be unable to process your request).

Yamaha will offer you a refund or exchange if the requirements are met as per the **Return and Exchange Policy** on www.shopyamaha.co.nz

NAME: DATE OF PURCHASE:

ADDRESS: CONTACT NUMBER:

STATE: POSTCODE: EMAIL ADDRESS:

ORDER NUMBER:

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INVOICE NUMBER:

S	I								
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I WOULD LIKE TO:

Return for Refund
 Exchange
 Request Warranty

OFFICE USE ONLY:

DATE:

APPROVED BY:

APPROVAL NUMBER:

CUSTOMER REF NUMBER:

ITEM TO BE RETURNED OR EXCHANGED			
QTY	PART NUMBER	SIZE	DETAILED REASON FOR RETURN OR EXCHANGE

NEW ITEM OR REPLACEMENT ITEM INFORMATION			
QTY	PART NUMBER	SIZE	COLOUR

Please send all returns to:

shop@yamaha-motor.co.nz

ShopYamaha Returns
 Yamaha Motor New Zealand
 58 Lady Ruby Dr,
 East Tamaki, Auckland 2013

Completing an Online Returns Form



Complete this form indicating whether you would like a **Refund, Exchange or to Request Warranty.**



Email a copy of this form to us so that we can **review your application.**



Form is reviewed and an **Approval Number** is emailed to successful requests.



Return the item **back to Yamaha Motor New Zealand** in it's original packaging & copy of this form.

PLEASE NOTE: Products must not be returned to Yamaha until an approved form has been supplied to you. You will receive a confirmation email once your goods have been returned. Yamaha retains the right to reject a return on the basis of a failure to adhere to the conditions set out in the **Returns and Exchanges Policy.**